

All About Dogs of Northeast Ohio, LLC

17078 Munn Road

Auburn Township, OHIO 44023

Phone: 440-708-1364 Fax: 440-708-0575

www.allaboutdogsLLC.com

Our Valued Customers,

10/24/2018

In order to provide the best service possible, we will be making changes to our Saturday store hours and overnight boarding policies. These changes are effective November 1, 2018.

- Our Saturday office hours are now 8:00am – 4:00pm. Our self service dog wash closes 30 minutes before our store closes.
- We have adjusted our Saturday check-in hours. Our new check-in hours will be 12:00pm – 3:00pm. We can accommodate check-ins as early as 8:00am. A \$15.15 early check in fee will be applied to any arrivals before 12:00pm.
- Changes to reservations can only be made during office hours; this includes early arrivals and departures. All after hour pick-ups are by pre-scheduled appointment only. After hour technicians on staff are not authorized to release overnight guests without a pre-scheduled appointment. Our office is closed on all major holidays.

If you have any questions or concerns regarding these changes do not hesitate to ask.

Thank you,

All About Dogs Management



All About Dogs
of NEOH, LLC