



All About Dogs of Northeast Ohio, LLC

Setting the Standard for Exceptional Pet Care Services!

"All About" our Doggy Daycare Doghouse Rules

APPLICATION PROCESS

- 🐾 All clients must complete our customer portal registration and our agreement form prior to your dog's stay. This is accessible through the client portal section on our website www.allaboutdogsllc.com.
- 🐾 Drop off, mail, fax, or upload your dog's current vaccination health certificate. The certificate of health must document a negative fecal/stool exam test result within the 60 days prior to your first visit.
- 🐾 After review of all documents, a temperament test will be scheduled with you for your dog.
- 🐾 During the temperament test we will discuss your application, answer any questions you might have, and perform the test for your dog(s). There is a one time, non-refundable fee per dog due at the completion of the temperament test.
- 🐾 If your dog passes the temperament test we will then schedule a trial day of daycare. The trial day will be a half day session for us to further evaluate your dog's behavior in a group setting. **Please note that the daycare environment is not suitable for all dogs.**
- 🐾 Once your dog has successfully completed the temperament test and the trial day you are welcome to use our daycare services.

VACCINATIONS REQUIREMENTS

- 🐾 **PLEASE NOTE: All dogs must have up to date DHLPP, Bordetella, and Rabies vaccinations. (THIS INCLUDES LEPTOSPIROSIS) Vaccinations must be at a current status minimum 72 hours prior to their first visit. Owners are required to submit a copy of their dog's vaccinations health certificate with application.**
- 🐾 You'll need to provide proof of a negative fecal test result, within 60 days of your dog's first visit.
- 🐾 All dogs must be on flea, tick and heartworm prevention. If a guest is found to have fleas or a flea infestation, they will be given a flea bath at the customer's expense.

DAYCARE HOURS OF OPERATION

- 🐾 **Check in time:** Daycare opens at 7:00am Mon-Sat. Daycare is closed on Sunday.
- 🐾 **Check-out 1/2 Day:** between 12:00 and 1:15pm, 11am on Saturday
- 🐾 **Check in afternoon 1/2 Day:** between 1:15 and 1:30pm, 12pm on Saturday
- 🐾 **Check out for the day:** Daycare closes at 6:30pm Mon-Fri & 4pm on Saturday.
- 🐾 **Late Pick Up Policy:** An additional fee of \$5.00 will be added for every 15 minutes past our 6:30pm pick up time that you are late picking up your dog(s). Please call to let us know if you may be late.
- 🐾 Daycare is available Monday through Saturday for **Large Dogs & Small Dogs.**

RESERVATIONS

- 🐾 **Daily Reservations:** Clients must notify All About Dogs of the desired days they wish to bring their dog(s) to daycare. 24 hour advance notice is required so that we can staff accordingly. We will do everything we can to accommodate same day reservations, but can not guarantee availability. Our dog to attendant ratio is 16:1 for large dogs, 20:1 for small dogs.
- 🐾 **Cancellations:** If you need to cancel, we require that you notify us by 8am the day of your reservation. During peak capacity periods* you will be required to pay for your daycare reservation if you fail to notify us. *Peak Capacity Periods include, but is not limited to, major holidays, spring break and the summer months.



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POLICIES

- 🐾 All dogs must be at least 12 weeks old to attend daycare.
- 🐾 All dogs 6 months and older must be spayed or neutered.
- 🐾 All dogs must be in good health. Owners will certify that their dog is in good health and has not been ill with any communicable condition in the recent past.
- 🐾 All dogs must be non-aggressive and non-resource guarders. Owners will certify that their dog has not harmed or shown aggressive behavior toward any person or other dog. Safety of all other dogs as well as our employees will be our primary concern.
- 🐾 Our Three Strike Policy is in place to provide a safe and fair experience. Any dog that receives three strikes will be expelled from daycare.
- 🐾 All dogs must be on a leash when entering or exiting the building, and owners are responsible for picking up solid waste in the parking lot or grounds of All About Dogs of Northeast Ohio, LLC. **Please do not bring your dog in on a flexi leash.**

RATES

- 🐾 One full day: \$26.26
- 🐾 One half day: \$14.14
- 🐾 One full day – Second dog: \$14.14
- 🐾 One half day – Second dog: \$8.08
- 🐾 Ten full day pass: \$249.50 (\$24.95 per day)
- 🐾 Twenty day pass: \$472.60 (\$ 23.63 per day)
- 🐾 Ten day – Half Day pass: \$131.30 (\$13.13 per day)
- 🐾 Second Dog – Half Day pass: \$8.08
- 🐾 Temperament Test - \$10.10

DAYCARE RECOMMENDATIONS

- 🐾 We recommend that you plan on bringing your dog in as close to "check-in" time as possible.
- 🐾 If you plan on bringing your dog for full days of daycare we require that your dog be crate trained. While attending a full day of daycare, all dogs go into crates for Naptime from 12pm-1:30pm.
- 🐾 Repetitive or excessive behaviors can be a symptom of overstimulation. If we notice your dog displaying any behaviors excessively, you will be notified. If so, daycare might not be the right option for your dog's needs.