



All About Dogs of Northeast Ohio, LLC

Setting the Standard for Exceptional Pet Care Services!

"All About" our Doggy Daycare Doghouse Rules

APPLICATION PROCESS

- 🐾 Complete the application form prior to your dog's visit. If you have more than one dog, you must fill out a separate application for each dog.
- 🐾 Drop off, mail or fax your dog's current vaccination health certificate.
- 🐾 After review of all documents, a temperament evaluation will be scheduled with you for your dog.
- 🐾 During the Evaluation appointment we will discuss your application, answer any questions you might have, and perform the Temperament test for your dog(s). There is a one time, non-refundable fee per dog due at the time of the interview. Please note that the daycare environment is not suitable for all dogs.
- 🐾 If accepted, you and your dog will receive a 'welcome packet' which consists of useful daycare information and the use of a daycare bin for personal items.

VACCINATIONS REQUIREMENTS

- 🐾 **PLEASE NOTE:** All dogs must have up to date DHLPP, Bordetella, and Rabies vaccinations. (THIS INCLUDES LEPTOSPIROSIS) Vaccinations must be at a current status minimum 72 hours prior to their first visit. Owners are required to submit a copy of their dog's vaccinations health certificate with application.
- 🐾 You'll need to provide proof of a negative fecal test result, within 60 days of your dog's first visit.
- 🐾 All dogs must be on flea, tick and heartworm prevention. If a guest is found to have fleas or a flea infestation, they will be given a flea bath at the customer's expense.

DAYCARE HOURS OF OPERATION

- 🐾 **Check in time:** Daycare opens at 7:00am Mon-Fri & 7:00am Saturday. Daycare is closed on Sunday.
- 🐾 **Check-out 1/2 Day:** between 12:00 and 1:15pm, 11am on Saturday
- 🐾 **Check in afternoon 1/2 Day:** between 1:15 and 1:30pm, 12pm on Saturday
- 🐾 **Check out for the day:** Daycare closes at 6:30pm Mon-Fri & 4pm on Saturday.
- 🐾 **Late Pick Up Policy:** An additional fee of \$5.00 will be added for every 15 minutes past our 6:30pm pick up time that you are late picking up your dog(s). Please call to let us know if you may be late.
- 🐾 Daycare is available Monday through Saturday for **Large Dogs & Small Dogs**.

RATES

- 🐾 One full day: \$25.25
- 🐾 One half day: \$13.13
- 🐾 Ten full day pass: \$239.88 (\$23.98 per day)
- 🐾 Twenty day pass: \$454.50 (\$ 22.72 per day)
- 🐾 Second dog full day: \$ 13.13
- 🐾 Ten day – Half Day pass: \$121.20 (\$12.12 per day)
- 🐾 Second Dog – Half Day pass: \$ 7.07



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POLICIES

- 🐾 All dogs must be at least 12 weeks old to attend daycare.
- 🐾 All dogs 6 months and older must be spayed or neutered.
- 🐾 All dogs must be in good health. Owners will certify that their dog is in good health and has not been ill with any communicable condition in the recent past.
- 🐾 All dogs must be non-aggressive, and not possessive of food or toys. Owners will certify that their dog has not harmed or shown aggressive behavior toward any person or other dog. Safety of all other dogs as well as our employees will be our primary concern.
- 🐾 Our Three Strike Policy is in place to provide a safe and fair experience. Any dog that receives three strikes will be expelled from daycare.
- 🐾 All dogs must be on a leash when entering or exiting the building, and owners are responsible for picking up solid waste in the parking lot or grounds of All About Dogs of Northeast Ohio, LLC.
Please do not bring your dog in on a flexi leash.

RESERVATIONS

- 🐾 **Daily Reservations:** Clients must notify All About Dogs of the desired days they wish to bring their dog(s) to daycare. 24 hour advance notice is required so that we can staff accordingly. We will do everything we can to accommodate same day reservations, but can not guarantee availability. Our dog to attendant ratio is 16:1.
- 🐾 **Cancellations:** If you need to cancel, we require that you notify us by 8am the day of your reservation. During peak capacity periods* you will be required to pay for your daycare reservation if you fail to notify us. *Peak Capacity Periods includes, but is not limited to, major holidays, spring break and the summer months.

DAYCARE RECOMMENDATIONS

- 🐾 We recommend that the first few visits to daycare, be half-day visits for your dogs comfort (either from 7am-12:30pm or 1:30pm-6:30pm) It can be stressful to be away from family and home the first few times, so short fun filled days have proven to be the best first experience
- 🐾 We recommend that you plan on bringing your dog in as close to "check-in" time as possible.
- 🐾 We recommend that you bring treats or a full meal for lunch/nap time.
- 🐾 We recommend that you call us to check on how things are going during the morning or afternoon hour, so you won't be worried about your dog's first visit.